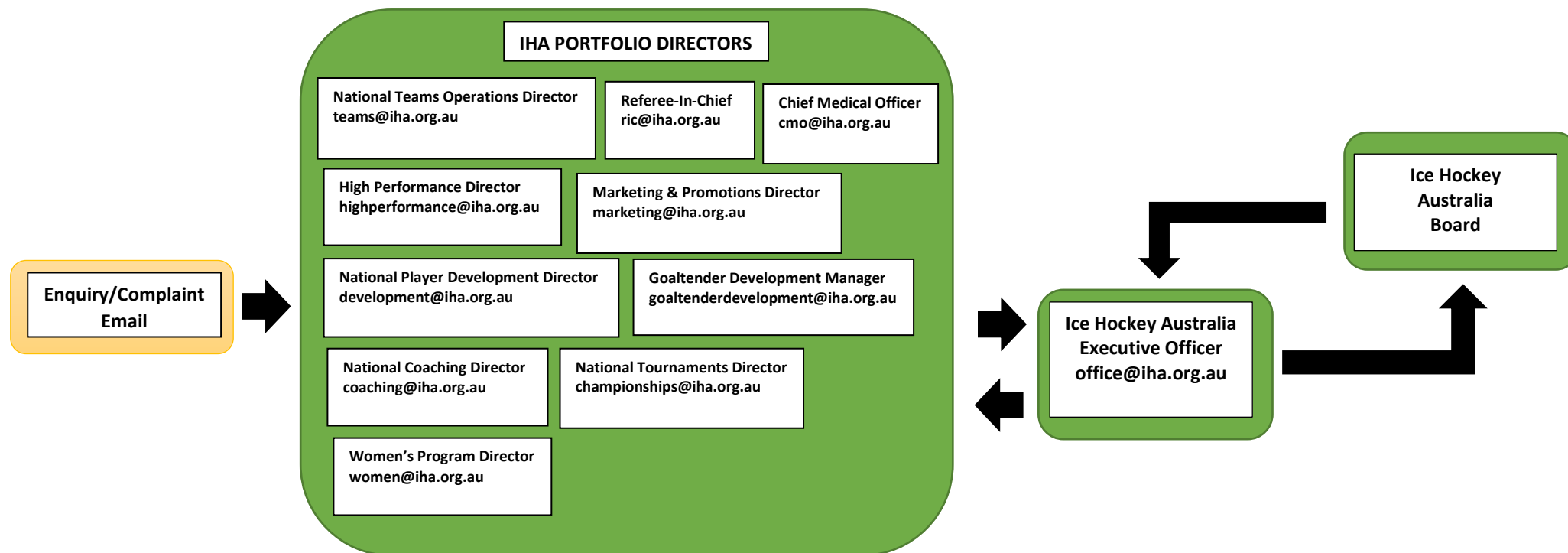


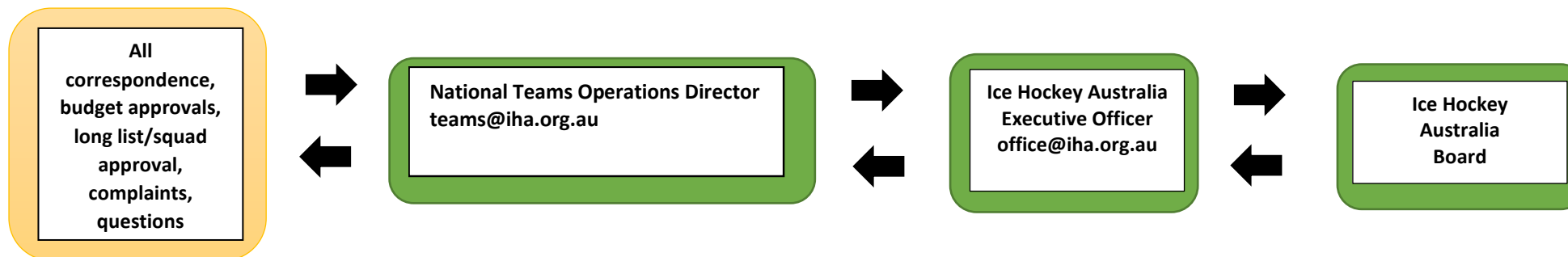


# Ice Hockey Australia Communication Flow Chart

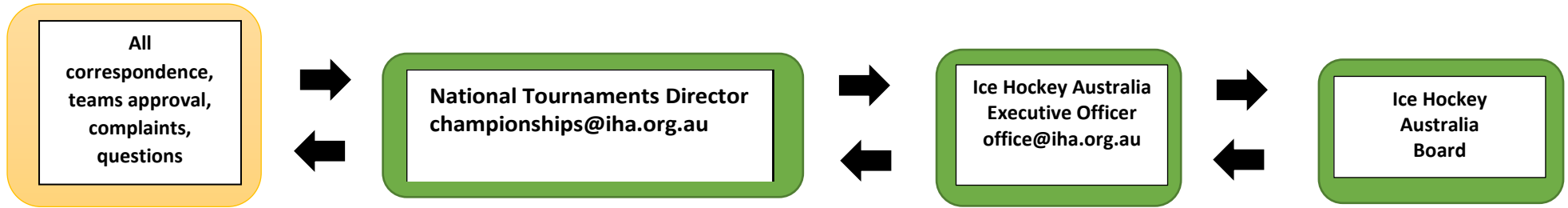
**Process:** All communication to be forwarded to the respective Portfolio Director (PD), in the first instance. To ensure the matter is addressed, please cc the Executive Officer (EO). If the matter requires escalation to the Ice Hockey Australia (IHA) Board, this will occur from either the PD or EO. Responses to questions and communication will be from the respective PD.



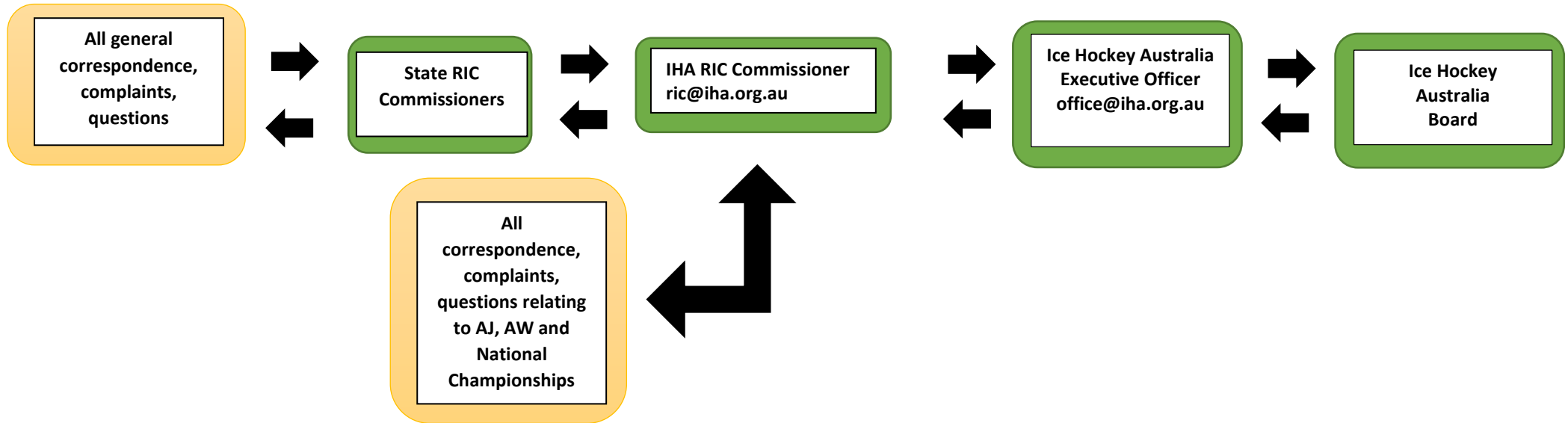
## National Team Flow Chart



### National Championships Flow Chart



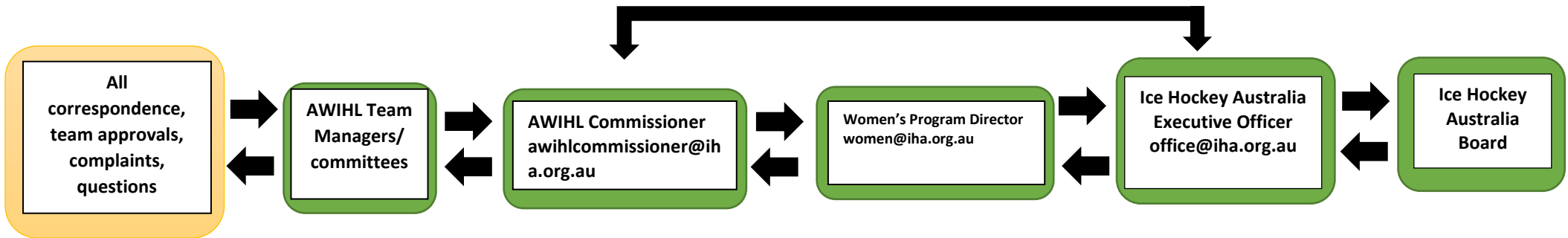
### RIC Flow Chart



### AJIHL Flow Chart



### AWIHL Flow Chart



Please note - Any complaint or enquiry regarding Member Protection, please refer to the Member Protection Policy and contact the IHA Office.